



Cancellation policy- effective 11/20/20

We are excited for all of our students to have the opportunity to practice in person! Because space is limited, we are implementing the following reservation and cancellation policies.

Reservations

Effective immediately, students must sign up in advance for classes via our website or on our online app on the App Store or for Android. In-studio classes will be made available for reservations 7 days in advance. If a class is full, students may add themselves to the waitlist. Class and waitlist reservations are subject to the cancellation & no show policies and fees, set forth below.

If you are a current student at Yoga Pod Denver West, please follow these directions to reserve your class

In-Studio Class Cancellations & No Shows

You may cancel a class reservation with no penalty up to 2 hours in advance via the YPDW / MBO app. If you cancel within 2 hours of class, you will be debited for the class (late cancel). If you have an unlimited class package, you will be assessed a \$10 late cancel fee. If you are absent from class or arrive after the 5-minute late entry cutoff you will be assessed the above-mentioned penalties (no show). Late Fees and No Show fees will be charged to your card on file. These fees are subject to change. By making a reservation, you agree that Yoga Pod Denver West is permitted to charge your card on file in the event that you cancel after the Cancellation Cutoff or do not attend a reserved class.

Class Waitlist

If a class is full, you may sign up for the class waitlist. If you cancel a waitlist reservation before you are moved into the class, you may do so with no penalty. If a mat space becomes available, you will be automatically be moved from the waitlist into class in the order you signed up. If you are moved into class from the waitlist, you will receive an email notification. To receive this notification, you must opt-in to emails from us. If you are moved from the waitlist into the class, you will be held to the same cancellation & no show policy above. Therefore, we ask that you take a waitlist reservation as seriously as a confirmed class reservation. By adding yourself to the waitlist, you agree that Yoga Pod Denver West is permitted to charge your card on file in the event that you move from the waitlist to the reservation list and you cancel after the Cancellation Cutoff or do not attend a reserved class.

Live Streaming Cancellations & Workshop/Event Cancellations

You may cancel a live streaming class at any time, with no penalty. Workshops and Events have a 24 hour cancellation policy. We cannot issue a refund for cancellations that occur within 24 hours of an event.